

Terms and conditions

Acceptance on to a programme

Acceptance on to a programme is by application and selection only. All applications are reviewed by a selection committee, which seeks to achieve the optimum balance of participants on each programme in terms of geographical spread, industry sector, and area of expertise.

Delegate participation

The CISL learning process involves group work which can be disrupted by the absence of a delegate from any part of the event. We require participants to be on-site throughout the programme and to attend all sessions.

Membership of our alumni network is also conditional upon full attendance.

Applying for a visa to attend a seminar

Please note that all programme participants are responsible for arranging their own visa, should one be required. CISL can provide an official invitation letter for the programme in order to facilitate the obtaining of a visa specifically for the dates on which the programme takes place. If you require this, please contact us no less than four weeks prior to the programme date.

Payment

Programme places are to be guaranteed with a purchase order number or credit card details. Invoices are payable within 30 days of invoice date.

Bursaries

On certain programmes, a limited number of bursaries are available to support the participation of delegates from developing or emerging economies, or from the public sector or NGOs who would otherwise be unable to participate.

Cancellation

In the event that a delegate wishes to cancel after they have been accepted on to the seminar, they will be liable to the University for the full fee unless the place can be refilled. Substitutions are not automatic; each proposed substitution must be reviewed by the selection panel. If you wish to cancel and we are unable to fill your place, fees will not be refunded. However, a 25% discount on a place at a subsequent seminar will be offered, subject to availability of places.

Accompanying spouses

Unfortunately it is not possible to cater for accompanying spouses or other guests. The seminars are very intensive, and numbers of participants restricted, thus only delegates and speakers may attend the sessions.

Non-payment

In the event of non-payment, we reserve the right to refuse admittance to programme events