‘Value Chain’ Definitions and Characteristics

World Business Council for Sustainable Development (WBCSD)

“Value chains are an integral part of strategic planning for many businesses today. A value chain refers to the full life cycle of a product or process, including material sourcing, production, consumption and disposal/recycling processes.”


International Development Research Centre

“The value chain describes the full range of activities which are required to bring a product or service from conception, through the different phases of production (involving a combination of physical transformation and the input of various producer services), delivery to final consumers, and final disposal after use. Considered in its general form, it takes the shape as described in Figure 1. As can be seen from this, production per se is only one of a number of value added links. Moreover, there are ranges of activities within each link of the chain. [...] In the real world, of course, value chains are much more complex than this. For one thing, there tend to be many more links in the chain. [...] In addition to the manifold links in a value chain, typically intermediary producers in a particular value chain may feed into a number of different value chains.”
SustainAbility, UNEP and UN Global Compact

“Supply chains and value chains have clear definitions in business literature and operational thinking. Where a supply chain typically refers to the chain of suppliers inputting to a final product, value chain also encompasses thinking about the value created by the chain, particularly for end-use customers. In reflecting on how sustainability is incorporated into conventional supply chains, [we need] to consider the wider context of the value of that activity — to the suppliers themselves, but also to the end-use customer and a range of other stakeholders, including communities and governments. This […] sits in the overlapping zone between supply chain and value chain — it draws from both concepts and hopefully also adds new dimensions that draw them closer together.”


Greenhouse Gas Protocol

“[…] ‘value chain’ refers to all of the upstream and downstream activities associated with the operations of the reporting company, including the use of sold products by consumers and the end-of-life treatment of sold products after consumer use.”

Source: GHG Protocol (2011) Corporate Value Chain (Scope 3) Accounting and Reporting Standard - Supplement to the GHG Protocol Corporate Accounting and Reporting Standard, World Resources Institute (WRI) and WBCSD, p.141 (emphasis added) (Accessed 19/05/23)

Porter’s Value Chain – the seminal ‘business school definition’

“The idea of the value chain is based on the process view of organisations, the idea of seeing a manufacturing (or service) organisation as a system, made up of subsystems each with inputs, transformation processes and outputs. Inputs, transformation processes, and outputs involve the acquisition and consumption of resources - money, labour, materials, equipment, buildings, land, administration and management. How value chain activities are carried out determines costs and affects profits. Most organisations engage in hundreds, even thousands, of activities in the process of converting inputs to
outputs. [According to Porter (1985) these] activities can be classified generally as either primary or support activities that all businesses must undertake in some form.”

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“The concept of the global value chain recognises that the design, production and marketing of many products now involves a chain of activities divided among enterprises located in different places. The value chain describes the activities required to bring a product from its conception to the final consumer. [...] Figure 1.1 offers a stylised view of a typical chain. The chain includes all of a product’s stages of development, from its design, to its sourced raw materials and intermediate inputs, its marketing, its distribution, and its support to the final consumer.

![Figure 1.1: Chain of value adding activities](https://www.ifm.eng.cam.ac.uk/research/dstools/value-chain-)

The value chain concept has several dimensions. The first is its flow, also called its **input-output structure**. In this sense, a chain is a set of products and services linked together in a sequence of value-adding economic activities. [...] A value chain has another, less visible structure. This is made up of the flow of knowledge and expertise necessary for the physical input-output structure to function. The flow of knowledge generally parallels the material flows, but its intensity may differ. [...] The second dimension of a value chain has to do with its **geographic spread**. Some chains are truly global, with activities taking place in many countries on different continents. Others are more limited, involving only a few locations in different parts of the world. The third dimension of the value chain is the **control that different actors can exert** over the activities making up the chain. The actors in a chain directly control their own activities and are directly or indirectly
controlled by other actors. [...] Since value chains are basically constellations of human interaction, the possible varieties of governance are endless.”


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“There’s a temptation to use “value chain” and “supply chain” interchangeably, but there is a difference in the concepts that is significant. The supply chain model – which came first – focuses on activities that get raw materials and subassemblies into a manufacturing operation smoothly and economically. The value-chain notion has a different focus and a larger scope. A supply chain is simply a transfer of a commodity from one stakeholder to another in a chained manner. **The value chain is the value addition at different stages of transfer. In different stages of value chain, different stakeholders add value to the product to increase the end product value.** In other words, a value-chain analysis looks at every step from raw materials to the eventual end-user – right down to disposing of the packaging after use. The goal is to deliver maximum value to the end user for the least possible total cost. That makes supply-chain management a subset of the value-chain analysis (Figure 1).”

*Figure 1. Supply chain and Value chain*