

Terms and conditions

It is a pre-requisite for participation that all delegates agree to the terms and conditions outlined below.

1. Full participation for the entire period of the Seminar is required. The seminar process involves group work which can be disrupted by the absence of a delegate from any part of the seminar. Membership of the alumni network is conditional upon full attendance.
2. The ability to communicate fluently in English is essential.
3. The University (CISL) reserves the right to make any change without prior notice to the specification of the seminar that does not materially affect the value of the seminar.
4. Invoices are payable to Ernst & Young within 30 days of invoice date (unless otherwise stated on the invoice) in the currency invoiced. If payment is not received within 30 days (or within time period stated on the invoice) Ernst & Young and CISL cannot guarantee to hold the place. Bank charges incurred as a result of payment being made from overseas accounts shall be reimbursed to Ernst & Young by the buyer. In the event of the seminar commencing in less than 30 days from the date of the invoice, payment must be received in advance of the start of the seminar.
5. If a delegate is obliged to cancel after they have been accepted onto the seminar, fees are non-refundable unless the place can be re-filled. However, a 25% discount on a place at a subsequent seminar will be offered, subject to availability of places. Substitutions within an organisation are possible, but each proposed substitution must submit an application and be reviewed by the CISL Selection Panel. No substitutions can be made within 10 working days of the seminar.
6. Delegates agree to comply with COVID-safe requirements of the government, Ernst & Young and CISL, noting that these are evolving and subject to change
7. In the event that government, Ernst & Young or CISL COVID-related requirements oblige either Ernst & Young or CISL to cancel the seminar, or a delegate to cancel their attendance, delegate fees will be rolled forward to the next available seminar, but delegates will not be entitled to any compensation for any additional expenses incurred (e.g. travel and accommodation). If delegates do not want to roll forward their enrolment, they may request a refund within 30 days of the original seminar date; in this instance, a refund of 75% of the delegate fee will be issued.
8. Delegates will be liable to reimburse Ernst & Young for any financial loss incurred as a result of damage caused by them to conference centre property.
9. By clicking the 'Accept' button you agree to these terms and conditions governing registration, cancellation and attendance to our seminar, and you are accepting our offer to attend our seminar, resulting in a binding contract.

A full copy of the University of Cambridge Terms and Conditions is available on request