Further Information

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<th>Executive Programmes Analyst</th>
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**Role Summary**

The University of Cambridge Institute for Sustainability Leadership (CISL) is a globally influential institute, developing leadership and solutions for a sustainable economy. The Institute does this through the delivery of leadership programmes and collaborative projects with business and policy leaders around the world, informed by research from the University of Cambridge and partners globally. We take a collaborative approach to leadership and change as the complex problems societies face cannot be solved by leaders or institutions working in isolation.

Our Executive Education programmes draw on our powerful approach to learning to enable participants to take leadership and become catalysts for change within their own organisation and at a wider system level. Each programme is hand-designed so that it is inspiring and relevant to our target audience.

This new and exciting role within the Executive Education team will support the team by gathering and analysing information to support and inform new and existing products and services. The role will provide key input, client, market, sector and broader data and analysis, into client proposals and session and programme design.

The Executive Programmes Analyst will help to establish a knowledge resource for the international and custom portfolios, directly supporting proposals and engagements. The role will also provide market analysis into key CISL international markets, such as China and Hong Kong, the Middle East and Australia/New Zealand, supporting strategy and business engagement.
Key Responsibilities

This section details, but is not an exhaustive list, of the specific activities or obligations for which we require and hold the role accountable.

Research and Analysis

- Researches and analyses company, market and sector data, international trends and practice.
- Organises data, submits written findings and recommendations, and writes briefings and reports for key clients and markets to the standards of CISL.
- Integrates data and analysis directly into client or programme proposals.
- Develops and/or maintains an understanding of relevant market sectors and subject areas to ensure CISL’s existing programmes remain current, producing or commissioning market insight reports for internal use.
- Creates documents and presentations for sessions and clients.
- Organises data and maintains an accessible and user friendly database using Excel or other suitable software.

Project/Programme development and management

- Works with colleagues to identify and highlight key sustainability trends, collects supporting, compelling evidence and highlights sources of information and knowledge that can be used in programmes.
- Produces benchmarking reports across different sectors and geographies and analytical reports of company needs and recommendations for programme design.
- Undertakes project/programme management or coordination, as directed by senior management.
- Facilitates the high quality internal and external information flows that are required.
- Prepares approaches to contributors and clients for review by the Programme Manager/Director.
- Writes and formats briefing documents for diverse external audiences for approval by the Programme Manager/Director.
- Writes minutes/summary from client meetings, for approval by the Programme Manager/Director.

External Relations

- Initiates and develops external contacts as well as contacts within the University; in writing, by telephone and face-to-face, representing CISL and its values to these contacts.
- Conducts interviews with key stakeholders, and feeds key findings into product design and thought
leadership outputs.

- Supports other team members, as required, involved in outreach and delivery, in understanding the needs of local customers and other key stakeholders and in ensuring that these needs are taken account of in client outreach and, where possible, programme design.

- May be responsible for co-ordinating, and sometimes managing a number of key relationships including delivery partners and project sponsors.

- May be required to provide material to support a project bid/proposal to an external client.

- Develops and deepens relationships whilst managing projects.

- Responds to internal and external requests for information.

**Financial Management**

- Contributes to financial planning of projects.

**Processes, procedures and systems**

- Ensures that all of CISL’s projects and/or programmes are managed and marketed as effectively as possible to the highest quality standards.

- Ensures that the Client Relationship Management (CRM) system is maintained appropriately by the project team.

- Complies with, contributes to the development of, and implements management, financial, administration and operational quality control systems and procedures as appropriate.

- Complies with national, University and CISL Health and Safety, Environmental, and GDPR Regulations and Policy.

- May supervise or manage junior team members in their co-ordination of specific relationships.

**Person Profile**

This section details the knowledge, skills and experience we require for the role.

**Education & qualifications**

- Educated to degree level.

- Postgraduate qualifications in a relevant area (desirable).

**Relevant experience**

- Knowledge and understanding of the broad landscape of sustainability issues, trends and pressures, and the relevance to business.

- Experience working in a professional environment.

- Strong project management experience, including managing a number of
projects at one time.

- Research experience within a business or and industry setting; specifically in analysis or benchmarking (desirable).
- Experience working in a sustainability related role (desirable).

- Strong analytical skills, demonstrating an aptitude for analytical thinking.
- Strong research skills and ability to undertake (non-academic) research efficiently and effectively.
- Ability to translate and communicate research, data and complex information effectively.
- Advanced project planning skills with ability to respond willingly, quickly, flexibly and with resilience to changing business imperatives.
- Excellent written skills, including producing reports and proposals for clients and proving input and content for external presentations.
- High level of competence across standard Microsoft software, including at an advanced level for MS Excel, Word, Outlook and PowerPoint.
- Excellent communication skills with a strong command of the English language.
- Ability to work in a team environment and/or independently, with people from different levels within the organisation.
- Experience of working with a Client Relationship Management system (desirable).

**Interpersonal & communication skills**

**Additional requirements**

- A demonstrable interest in Sustainability and committed to the values that underpin CISL's work.

**Terms and Conditions**

**Location**
CISL Cambridge, 1 Trumpington street, Cambridge, CB2 1QA, UK

**Working pattern**
Full time

**Hours of work**
There are no formal conditions relating to hours and times of work but are expected to work such hours and days as are reasonably necessary for the proper performance of your duties. Your times of work should be agreed between you and your head of institution.

**Length of appointment**
Permanent
Probation period  9 months

Annual leave  Full time employees are entitled to annual paid leave of 33 days, plus public holidays. 3 days exclusive of public holidays must be taken during the period when CISL closes over Christmas to New Year.

Pension eligibility  You will automatically be enrolled to become a member of the Universities Superannuation Scheme (USS). For further information please visit: www.pensions.admin.cam.ac.uk/

Retirement age  The University does not operate a retirement age for Unestablished Academic Related staff

Screening Check Requirements
We have a legal responsibility to ensure that you have the right to work in the UK before you can start working for us. If you do not have the right to work in the UK already, any offer of employment we make to you will be conditional upon you gaining it. If you need further information, you may find the Right to Work page within the ‘Applying for a job’ section of the University’s Job Opportunities pages helpful.

Application Process
To submit an application for this vacancy, please click on the link in the ‘Apply online’ section of the advert published on the University’s Job Opportunities pages. This will route you to the University’s Web Recruitment System, where you will need to register an account, if you have not already, and log in before completing the online application form.

If you have any questions about this vacancy or the application process, please contact the CISL Human Resources team at human.resources@cisl.cam.ac.uk.

General Information

The University of Cambridge Institute for Sustainability Leadership

The University of Cambridge Institute for Sustainability Leadership (CISL) is a globally influential Institute developing leadership and solutions for a sustainable economy.

Through leadership and collaboration between business, government and finance institutions, we believe the economy can be ‘rewired’ to deliver positive outcomes for people and the environment.

We support this by:

• Building the leadership capacity of individuals
• Developing the capability of organisations
• Facilitating collaboration and dialogue across conventional boundaries
• Catalysing innovation and solutions
• Building the evidence base for action

Each year we work with business, government and finance leaders in over 250 organisations and more than 1,200 individuals complete one of our graduate or executive programmes.
We have a leadership network of over 8,000 senior leaders and practitioners from business, government and civil society who have an impact in every sector and on every continent. Their experience and insights shape our work, which is underpinned by multidisciplinary academic research.

Our activities span the breadth of sustainable development, with particular focus on six key areas critical to the transition to a sustainable economy:

1. **Sustainable finance** – How can we create a finance system that rewards long-term thinking?
2. **Economic innovation** – How will industries, jobs and markets evolve, and how should public policy and business ensure economic development is inclusive and sustainable?
3. **Inclusive development** – How can companies become agents of improved health and livelihoods, whilst providing more equitable access to income and opportunity?
4. **Natural capital** – How can companies sustain the natural world and its resources through their strategies and operating practices?
5. **Future cities** – How can cities develop vibrant communities of healthy people, supported by clean, green energy, food, water and transportation systems?
6. **Leadership** - How can individual and organisational leaders shape the economy to deliver positive sustainability outcomes, whilst ensuring successful and resilient organisations?

We operate across UK and Europe, sub-Saharan Africa, Latin America, Asia and the Middle East – with offices in Cambridge, Brussels and Cape Town, and delivery partners in Beijing and Melbourne.

HRH The Prince of Wales is our Royal Founding Patron and has inspired and supported many of our initiatives.

**The University of Cambridge**

The University is one of the world’s leading academic centres. It comprises 150 faculties and departments, together with a central administration and other institutions. Our institutions, museums and collections are an excellent resource for researchers, students and members of the public representing one of the country’s highest concentrations of internationally important collections.

The University has an annual income of £1.66 billion. Research income, won competitively from the UK Research Councils, the European Union (EU), major charities and industry, exceeds £400 million per annum and continues to grow. The Colleges and the University remain committed to admitting the best students regardless of their background and to investing considerable resources in both widening access and financial support.

The 31 Colleges are self-governing, separate legal entities that appoint their own staff. Many academic staff are invited to join a College as a Teaching Fellow, which provides a further social and intellectual dimension. The Colleges admit students, provide student accommodation and deliver small group teaching. The University awards degrees and its faculties and departments provide lectures and seminars for students and determine the syllabi for teaching and conducting research.

The University’s estate is undergoing the most significant transformation in its history. Cambridge has been able to create a new science and technology campus to the west of the city centre, and is now expanding further to the north west of Cambridge including investing in affordable homes for University key workers and community facilities. Even with our continued development, the University remains within walking or cycling distance across the campus. The University is a major partner on the Cambridge Biomedical Campus and we continue to redevelop our historic city centre sites demonstrating our determination to ensure that we can offer the best facilities and opportunities for our staff and students.
Our instinct for seeking out excellence and setting up enduring and mutually beneficial collaborations has led us to establish strategic partnerships across the globe. Whether it is the successful Cambridge-Africa Programme involving universities in Ghana, Uganda and elsewhere on the African continent; or the close association with the government of India to pursue new research in crop science; or the creation, with Germany’s Max Planck Institutes, of a Cambridge-based centre for the study of ethics, human economy and social change – international partnerships are now an inextricable part of the University’s make-up.

There is much more information about the University at http://www.cam.ac.uk/univ/works/index.html that we hope you will find helpful.

**What the University can offer you**

We offer a comprehensive reward package to attract, motivate and retain high performing staff at all levels and in all areas of work. The University offers a wide range of competitive benefits, from family leave entitlement, to shopping and travel discount schemes. Our generous annual leave package contributes to the positive wellbeing of our University employees. Sabbatical leave enables academics to focus on research and scholarship, whilst still maintaining their full salary. The University also has a career break scheme for academic and academic-related staff, with additional flexible working policies for all other staff.

**CAMbens employee benefits**

We offer a CAMbens scheme for University employees, providing access to online and in-store shopping discounts and cashback. With more than 2,000 participating retailers, employees can save money on a wide range of household expenses, from groceries and clothes, to holidays and insurance and much more. A range of local discounts are also available, helping employees to save money whilst also supporting local Cambridge businesses. Cambens Cars and Cambens Cycle to Work salary sacrifice schemes are also available, which enable employees to save money on transport costs. A 10% discount rate on the purchase of train season tickets, bulk buy tickets and an interest free travel to work loan are also available for staff of the University of Cambridge.

**Family-friendly policies**

The University recognises the importance of supporting its staff. We have a range of family-friendly policies to aid employees’ work-life balance including a generous maternity, adoption and shared parental leave entitlement of 18 weeks full pay and emergency family care support via My Family Care. In addition, our Ofsted rated ‘outstanding’ workplace nurseries, childcare vouchers, a childcare salary sacrifice scheme and a high quality holiday play scheme are available to help support University employees with caring responsibilities. The Newcomers and Visiting Scholars Group is an organisation within the University run by volunteers whose aim is to help newly arrived wives, husbands, partners and families of Visiting Scholars and members of the University to settle in Cambridge and give them an opportunity to meet local people.

**Your wellbeing**

The University’s Sport Centre, Counselling Services and Occupational Health are just some of the support services available to University employees to promote their physical and mental wellbeing. There are many societies in Cambridge catering for almost every taste and interest. Whether you want to take part in a sport, participate in music or drama, pursue a hobby, or join a political group, you will almost certainly find that a society exists for this purpose.

The University also hosts the Cambridge Science Festival and Cambridge Festival of Ideas, as well as Open Cambridge weekend, which together attract over 50,000 visitors per year. The festivals are a great
opportunity to get your first taste of public engagement, through volunteering, supporting hands-on activities or proposing a talk.

Pay and benefits

The University salary structure includes automatic service-related pay progression in many of its grades and an annual cost of living increase. In addition to this, employees are rewarded for outstanding contribution through a number of regular pay progression schemes. The University offers attractive pensions schemes for employees, with an additional benefit of a salary exchange arrangement providing tax and national insurance savings. Payroll giving is also a simple, tax-efficient way for employees to donate to charity.

Relocating to Cambridge

The University Accommodation Service exists to help employees in their search for a rental home in Cambridge. A new University development at North West Cambridge called Eddington offers subsidised rented accommodation to University staff. The development consists of high quality furnished one and two bedroom apartments. For more information about the development and how to apply please visit the website https://www.hr.admin.cam.ac.uk/hr-staff/information-new-starters/accommodation-service

Equality & diversity

The University has a vibrant and varied community. We support and encourage under-represented groups and we value diversity. We welcome applications from individuals with disabilities. Our recruitment and selection procedures follow best practice. We have an Equal Opportunities Policy, along with a range of diversity networks for women, black and minority ethnic and lesbian, gay, bisexual and transgender staff. More details are available here: http://www.equality.admin.cam.ac.uk/

Development opportunities

We support new employees to settle in through various activities. The encouragement of career development for all staff is one of the University’s values and we put this into practice through various services and initiatives. Our Personal and Professional Development Department provides development opportunities and courses for all University employees. These include face-to-face sessions, online learning modules and webinars. Employees may also apply for financial support to undertake training that will lead to a qualification. We offer reduced staff fees for University of Cambridge graduate courses and the opportunity to attend lectures and seminars held by University departments and institutions. The CareerStart@Cam programme also supports employees in assistant staff roles who do not hold higher education qualifications to develop their skills, experience and qualifications.

Equality of Opportunity at the University

We are committed to a proactive approach to equality, which includes supporting and encouraging all under-represented groups, promoting an inclusive culture and valuing diversity. We make selection decisions based on personal merit and an objective assessment against the criteria required for the post. We do not treat job applicants or members of staff less favourably than one another on the grounds of sex (including gender reassignment), marital or parental status, race, ethnic or national origin, colour, disability (including HIV status), sexual orientation, religion, age or socio-economic factors.

We have various diversity networks to help us progress equality; these include the Women’s Staff Network, the Disabled Staff Network, the Black and Minority Ethnic Staff Network and the Lesbian, Gay, Bisexual and Transgender Staff Network. In addition, we ranked in the top 100 employers for lesbian, gay and bisexual (LGB) staff in Stonewall’s Workplace Equality Index 2013 and we hold an Athena SWAN silver award at organisation level for promoting women in Science, Technology, Engineering and Medicine.
We are supportive of staff with caring responsibilities, such as through our flexible working, career break and returning carer’s schemes. We encourage individuals to include details of any breaks in employment due to caring responsibilities in applications for employment so that these can be taken into consideration in assessments made, where appropriate.

**Information if you have a Disability**

The University welcomes applications from individuals with disabilities and we are committed to ensuring fair treatment throughout the recruitment process. We will make adjustments to enable applicants to compete to the best of their ability wherever it is reasonable to do so, and, if successful, to assist them during their employment. Information for disabled applicants is available at [http://www.admin.cam.ac.uk/offices/hr/staff/disabled/](http://www.admin.cam.ac.uk/offices/hr/staff/disabled/).

We encourage you to declare any disability that you may have, and any reasonable adjustments that you may require, in the section provided for this purpose in the application form. This will enable us to accommodate your needs throughout the process as required. However, applicants and employees may declare a disability at any time.

If you prefer to discuss any special arrangements connected with a disability, please contact the CISL Human Resources team, who are responsible for recruitment to this position, on +44 1223 7 68814 or by email [human.resources@cisl.cam.ac.uk](mailto:human.resources@cisl.cam.ac.uk).